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CHOOSING  
THE RIGHT  
RESOURCE SOLUTION

**A COMPREHENSIVE  
CHECKLIST FOR  
YOUR CLINICAL  
RESEARCH SITE**





Selecting the right eSource solution for your clinical research site can have a significant impact on your site's productivity and ability to:

- streamline operations
- reduce protocol deviations
- ensure data quality, and
- reduce FDA audit risk

With numerous options available, it can be overwhelming to determine which solution best suits your needs.

To make the decision-making process simpler, we've compiled a comprehensive checklist to help you choose the perfect eSource system for your site or site network.

Here are must-have features for selecting the best-in-class eSource solution.

- Team CRIO



# THE ULTIMATE ESOURCE CHECKLIST

- ✓ User-friendly Interface
- ✓ Customizable Templates
- ✓ Real-time Data Capture
- ✓ Integration with Other Systems
- ✓ Remote Monitoring Capabilities
- ✓ Data Analytics
- ✓ Security & Data Backup
- ✓ Customer Support & Training
- ✓ Innovation
- ✓ Conclusion

# User-friendly Interface

KEY FEATURES	CRIO	OTHER
Intuitive and easy to navigate interface	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Fully built out self-service training library	<input checked="" type="checkbox"/>	<input type="checkbox"/>

# Customizable Templates

KEY FEATURES	CRIO	OTHER
Centralized versioning and publication of eSource templates to multiple sites	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Central and locked template with the ability for sites to tailor and add site-specific configuration	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Study Design Marketplace for instant access to pre-built eSource templates	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Global library with site customization ability, featuring over hundreds of pre-built templates	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Study design services to build or assist on complex eSource study designs	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Changes to source procedures are carried across multiple visits	<input checked="" type="checkbox"/>	<input type="checkbox"/>



# Real-time Data Capture

KEY FEATURES	CRIO	OTHER
Enables real-time data capture and updates, ensuring accurate and up-to-date information.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Configurable alerts at the question level	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Branching logic (e.g., a response to one question determines whether another question is required)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Ranges that can be customized	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Ability to view historical information with one click	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Ability to leave internal comments that are not visible to CRA	<input checked="" type="checkbox"/>	<input type="checkbox"/>



# Integration with Other Systems

KEY FEATURES	CRIO	OTHER
Open API that allows other systems to send in patient information, schedule appointments, and retrieve information	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Out-of-the-box Web and Facebook forms integration	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Access medical records with one click from inside eSource system	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Automated integration with Finance module - all receivables are updated based on completion of visits, procedures <i>and/or</i> individual questions	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Automated integration with Recruiting module - medical traits and medications synchronize in both directions	<input checked="" type="checkbox"/>	<input type="checkbox"/>

# Remote Monitoring Capabilities

KEY FEATURES	CRIO	OTHER
Enables sponsors and CROs to review data and monitor study progress from anywhere	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Universal acceptance among sponsors and CRAs	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Ability of CRAs to leave queries that sites can respond to	<input checked="" type="checkbox"/>	<input type="checkbox"/>



# Data Analytics

KEY FEATURES	CRIO	OTHER
Custom reporting with pre-built reports and ability to pre-schedule reports	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Option for direct data access	<input checked="" type="checkbox"/>	<input type="checkbox"/>

# Robust Security and Data Backup

KEY FEATURES	CRIO	OTHER
Full encryption of all data at rest and in transit	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Continuous backup for the trailing 7 days, with point-in-time recovery to the second (i.e., no data loss)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Two factor authentication	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Documented compliance with 21CFR11, HIPAA, GDPR	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Validation documents and other SOPs available for download at any time	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Single Sign On (SAML)	<input checked="" type="checkbox"/>	<input type="checkbox"/>



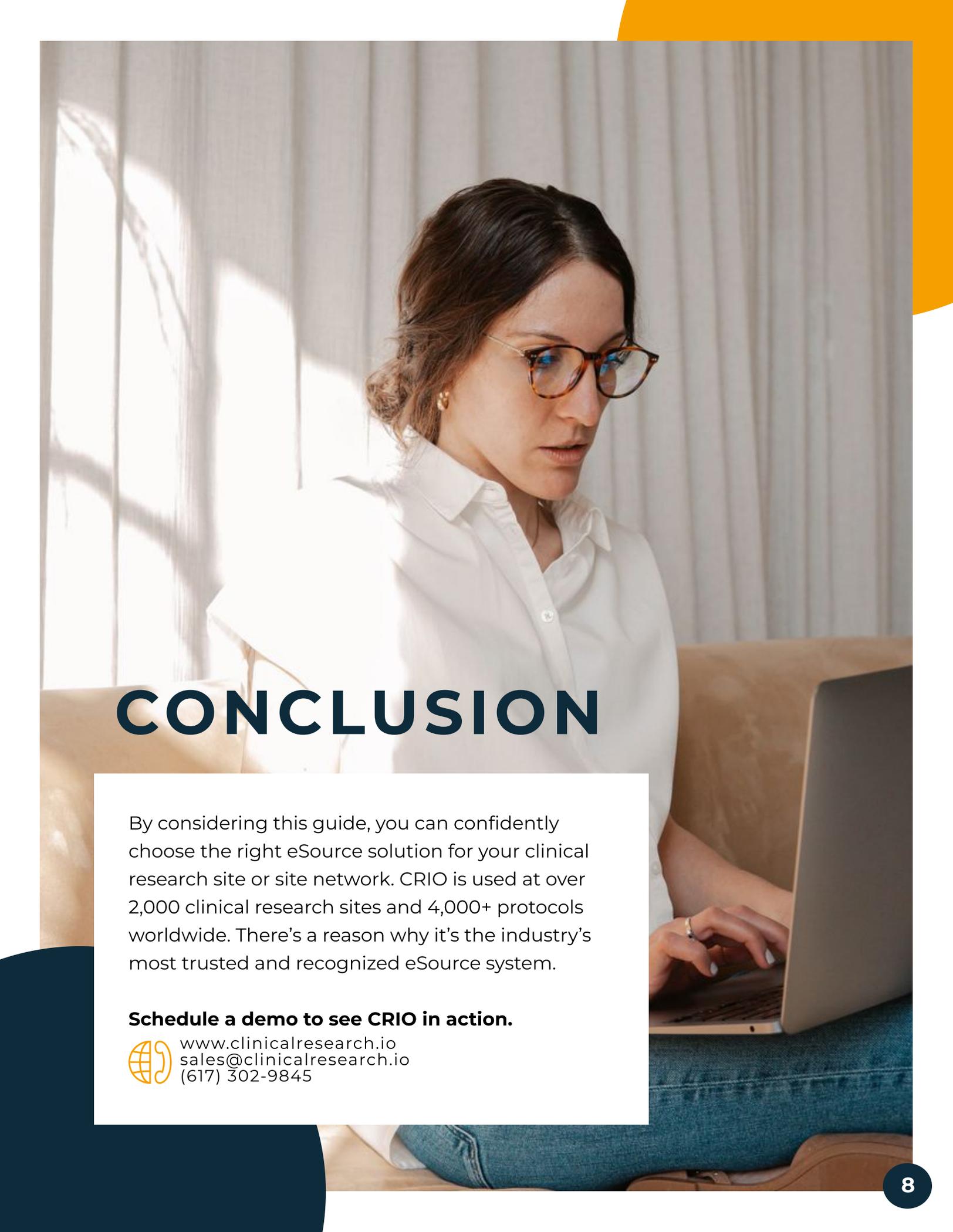
# Customer Support & Training

KEY FEATURES	CRIO	OTHER
A dedicated and responsive customer support team offering 24/7 live chat support in over 100 languages	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Comprehensive onboarding and implementation training, as well as continued staff training	<input checked="" type="checkbox"/>	<input type="checkbox"/>

# Innovation

KEY FEATURES	CRIO	OTHER
A scalable solution that can grow and change with the market	<input checked="" type="checkbox"/>	<input type="checkbox"/>
A history of innovative firsts in the industry (first eSource, first eDOA, first eSource-to-eFinance integration, first Study Design Marketplace, first On-Demand Medical Record retrieval)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Accepts customer suggestions for product improvements	<input checked="" type="checkbox"/>	<input type="checkbox"/>





# CONCLUSION

By considering this guide, you can confidently choose the right eSource solution for your clinical research site or site network. CRIO is used at over 2,000 clinical research sites and 4,000+ protocols worldwide. There's a reason why it's the industry's most trusted and recognized eSource system.

**Schedule a demo to see CRIO in action.**



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